WM Disposal Rules

Post Collection Safety and Compliance Presentation

THINK GREEN.

3-21-19
OSHA Recordable Injury Increase

<table>
<thead>
<tr>
<th>Year</th>
<th>Landfills</th>
<th>Transfer Stations</th>
<th>Total</th>
</tr>
</thead>
<tbody>
<tr>
<td>2015</td>
<td>51</td>
<td>24</td>
<td>75</td>
</tr>
<tr>
<td>2016</td>
<td>77</td>
<td>23</td>
<td>100</td>
</tr>
<tr>
<td>2017</td>
<td>81</td>
<td>26</td>
<td>107</td>
</tr>
</tbody>
</table>
OSHA Recordable Injuries

2017 Injury Causes
(Landfill and Transfer Station Lines of Business)

- 29 Slip/Trip/Fall
- 27 Overexertion
- 16 Struck By
- 10 Other
- 6 Caught in, Under, Between
- 6 Driving/Operating
- 4 Contact With/By
- 4 Struck Against
- 3 Exposure To
- 2 Vehicle Accident

2017 Injury Types
(Landfill and Transfer Station Lines of Business)

- 50 Sprain/Strain
- 13 Lacerations
- 9 Contusion/Bruise
- 7 Break/Fracture
- 6 Other
- 5 Eye Injury
- 5 Multiple Injuries
- 5 Sting/Bite
- 1 Burn/Scald
- 1 Concussion
- 1 Crushed
- 1 Disclocation
- 1 Heat Related
- 1 Needle Stick
- 1 Respiratory
EQUIPMENT ROLLOVERS 2015-2017

2015                                  2016                                   2017

ADT  Dozer  Excavator  Loaders  Forklift  Roller  UTV  Backhoe
WM Disposal Rules

http://youtu.be/VliitU3nt9U
Key Safety Responsibilities of the Landfill Manager

- Manage the day-to-day operations of the landfill to ensure employee and public safety
- Recognize situations and circumstances that represent safety risks
- Coach and provide feedback to ensure the safety of employees

Utilize resources to eliminate and/or manage safety risks:
- People (Safety Manager)
- Policies (Post Collection Rules Book)
- Procedures (Lockout / Tagout)
- Tools (DSSP / eOBA / CSO)
DISPOSAL OPERATIONS
CRITICAL 8
Landfills / Transfer Stations

1. **Always** - comply with seatbelt rules.

2. **Never** - scavenge or allow other to scavenge for any reason, at any location.

3. **Always** - comply with the Hazardous Energy Control Program (LOTO) before conducting inspections and/or cleaning.

4. **Never** - modify or disable equipment safety devices.

5. **Always** - maintain a safe distance from and between people, vehicles and other heavy equipment.

6. **Never** - enter any confined space, trench or excavation unless you are trained and authorized and are following the Site Specific Permit Required Confined Space Entry Procedures if applicable.

7. **Always** - follow the Tipping Floor/Active Work Zone Policy. If unsafe conditions or actions occur, shut down the tipping floor/area and correct the unsafe conditions or actions.

8. **Never** - operate equipment at speeds that will endanger yourself or other vehicle/equipment. Adjust for changing conditions.
Rules Book Purpose
• The Rules Book was written specifically to help landfill, transfer station, and MRF employees perform their jobs in a safe and effective manner

Revised Rules Book
• Focuses on rules, not procedures
• Rules have been updated or added based on field team input
• The rules sections have been streamlined
• Includes Disposal Operations Critical 8 and Life Critical Rules for Recycling
• Includes a Safety Practices section that has procedures and tasks as they relate to specific rules
PEER ACCOUNTABILITY

- WM has a system of checks and balances within its Post Collection/Collections Operations designed to promote consistent safe behavior.

- In addition to the scheduled management observations that take place, employees working in the field are strongly encouraged to engage in personal accountability when it comes to safety rules and best practices. It is also recommended that employees hold one another accountable through the philosophy of “disciplined teamwork.”

- We all have heard, and some of us have been eye-witnesses, of tragedies when co-workers took shortcuts performing various tasks. A greater tragedy is when one see or knows of a fellow coworking taking shorts and turns a blind eye.
It is difficult to predict how an employee will react when “called out” by a team member concerning unsafe work practices.

With that being said, every post collections employee, every man and woman who works in or around a landfill or transfer station, must understand that a failure in this environment CAN and HAS resulted in fatal injury.

There is little room for sensitivity to someone’s feelings when the possibility of injury or death is the result.
A Challenge: Cultivate this Mindset/Culture

TWO TYPES OF COMMITMENTS TO ENGAGE OURSELVES WITH

- I commit to welcoming criticism from my team members when it comes to my engagement in unsafe behavior. I will be objective and listen to their point of view, understanding that their goal is not to challenge my professionalism, but to keep me safe as a valued colleague.

- I promise to never turn a blind eye when I observe unsafe behavior from a coworker. I will not use the “it's not my problem” excuse, but will actively challenge that worker’s conduct. I will do this respectfully but sincerely.