

WM Disposal Rules

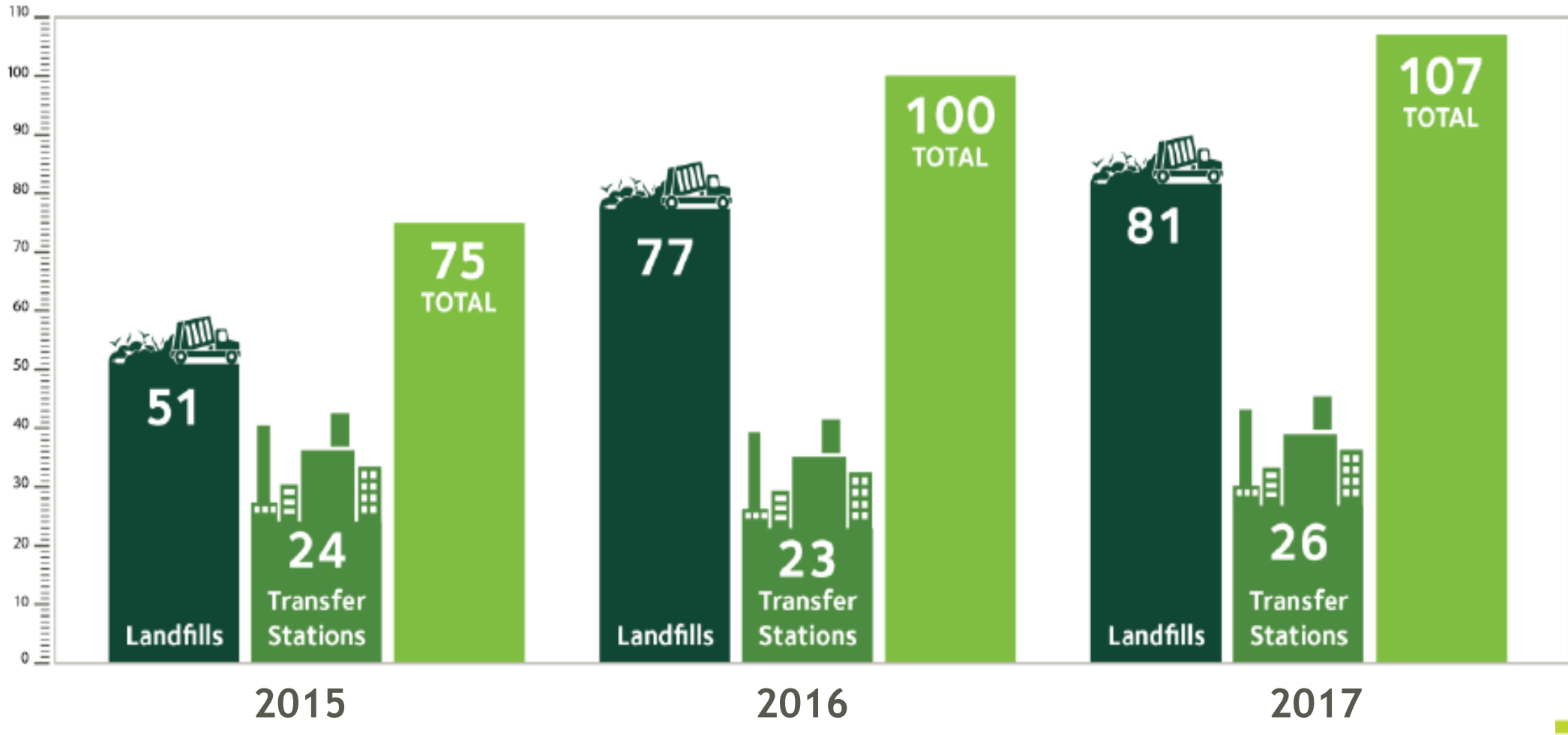
Post Collection Safety and Compliance Presentation

THINK GREEN.®



3-21-19

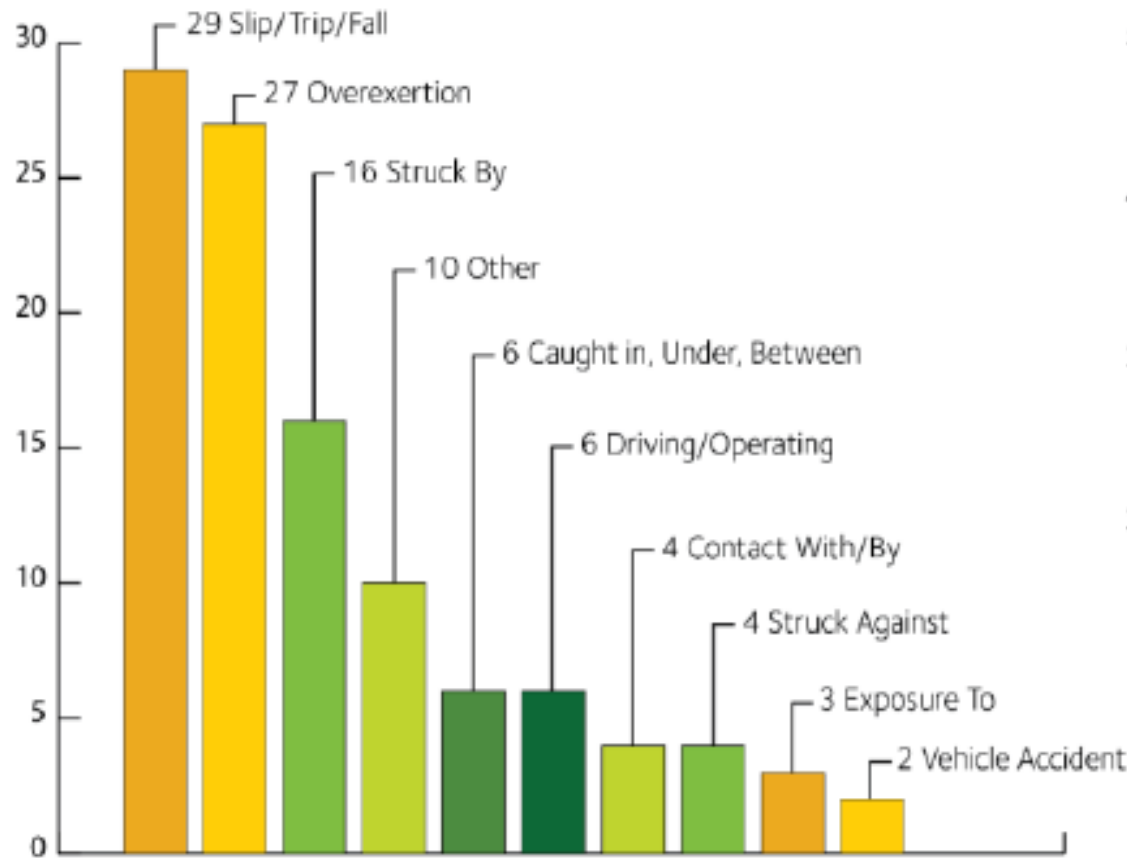
OSHA Recordable Injury Increase



OSHA Recordable Injuries

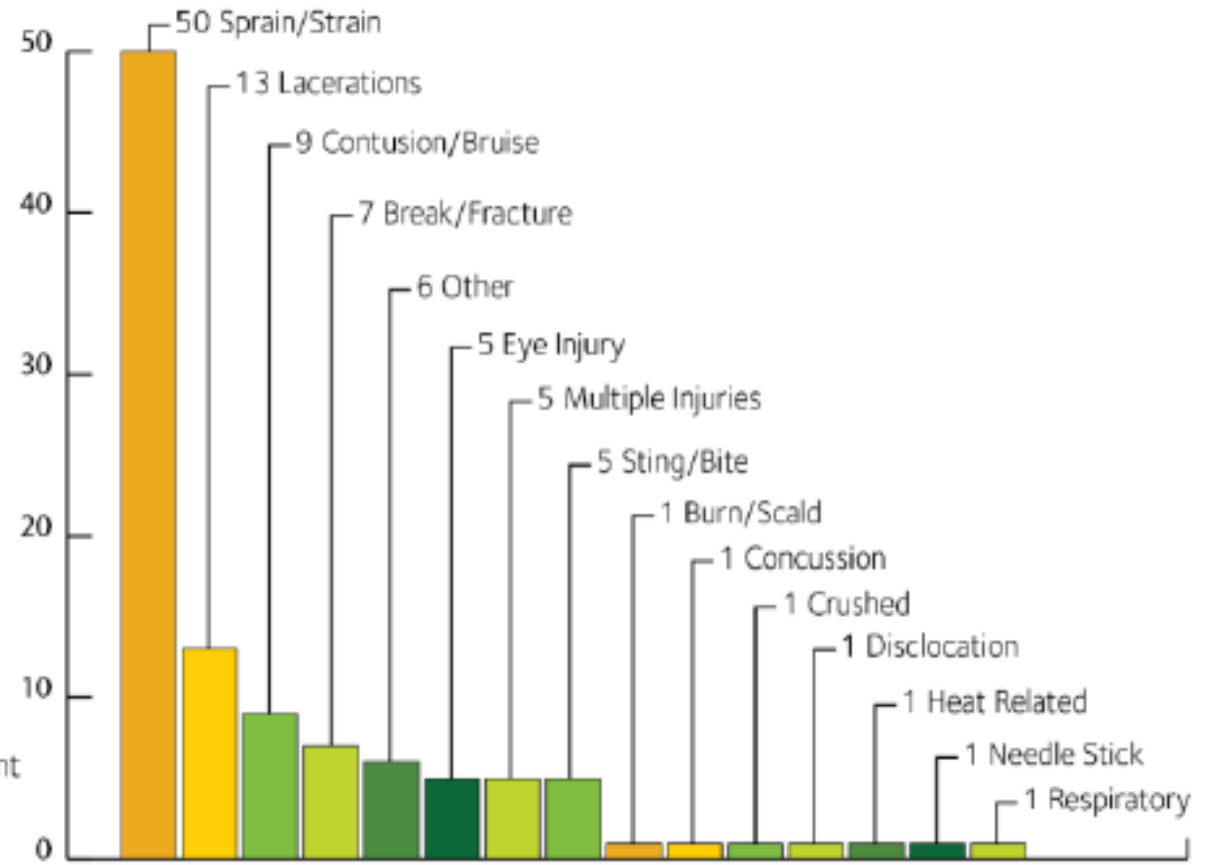
2017 Injury Causes

(Landfill and Transfer Station Lines of Business)

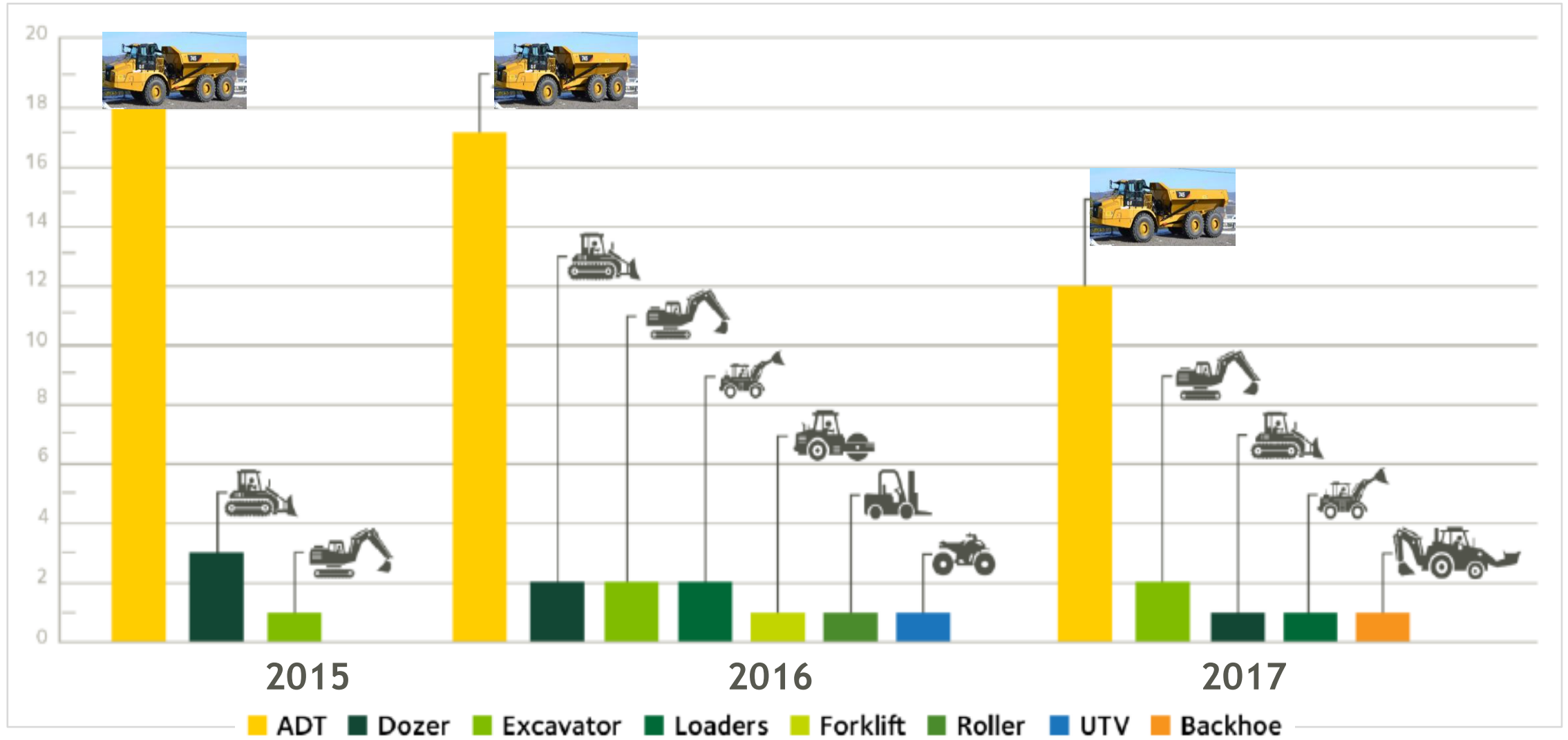


2017 Injury Types

(Landfill and Transfer Station Lines of Business)



EQUIPMENT ROLLOVERS 2015-2017



WM Disposal Rules



<http://youtu.be/VlitlU3nt9U>

Key Safety Responsibilities of the Landfill Manager



Utilize resources to eliminate and/or manage safety risks:

- People (Safety Manager)
- Policies (Post Collection Rules Book)
- Procedures (Lockout / Tagout)
- Tools (DSSP / eOBA / CSO)

- Manage the day-to-day operations of the landfill to ensure employee and public safety
- Recognize situations and circumstances that represent safety risks
- Coach and provide feedback to ensure the safety of employees

DISPOSAL OPERATIONS CRITICAL 8

Landfills / Transfer Stations

1. **Always** - comply with seatbelt rules.
2. **Never** - scavenge or allow other to scavenge for any reason, at any location.
3. **Always** - comply with the Hazardous Energy Control Program (LOTO) before conducting inspections and/or cleaning.
4. **Never** - modify or disable equipment safety devices.
5. **Always** - maintain a safe distance from and between people, vehicles and other heavy equipment.
6. **Never** - enter any confined space, trench or excavation unless you are trained and authorized and are following the Site Specific Permit Required Confined Space Entry Procedures if applicable.
7. **Always** - follow the Tipping Floor/Active Work Zone Policy. If unsafe conditions or actions occur, shut down the tipping floor/area and correct the unsafe conditions or actions.
8. **Never** - operate equipment at speeds that will endanger yourself or other vehicle/equipment. Adjust for changing conditions.



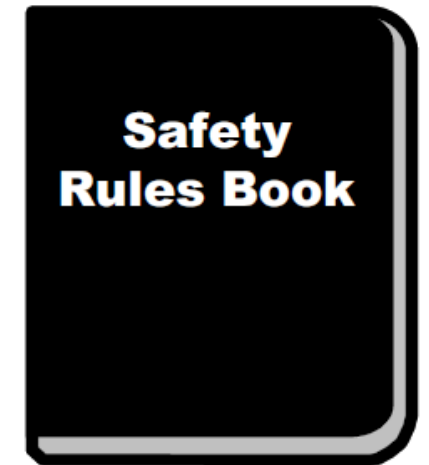
Post Collection Rules Book Updates

Rules Book Purpose

- The Rules Book was written specifically to help landfill, transfer station, and MRF employees perform their jobs in a safe and effective manner

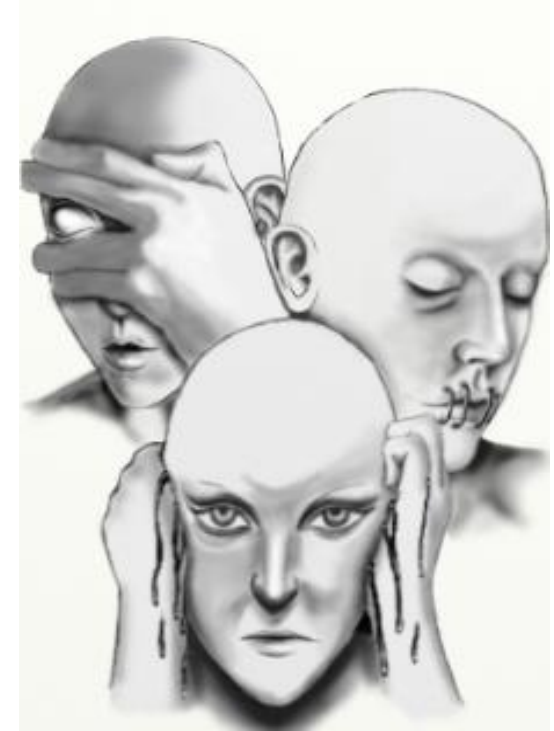
Revised Rules Book

- Focuses on rules, not procedures
- Rules have been updated or added based on field team input
- The rules sections have been streamlined
- Includes Disposal Operations Critical 8 and Life Critical Rules for Recycling
- Includes a Safety Practices section that has procedures and tasks as they relate to specific rules

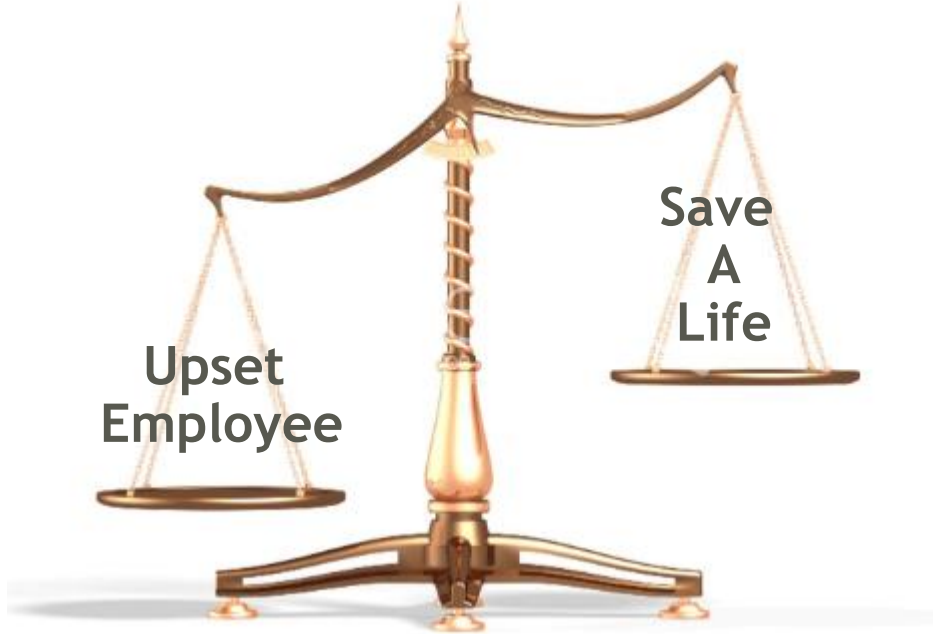


PEER ACCOUNTABILITY

- ❑ WM has a system of checks and balances within its Post Collection/Collections Operations designed to promote consistent safe behavior.
- ❑ In addition to the scheduled management observations that take place, employees working in the field are **strongly encouraged to engage in personal accountability** when it comes to safety rules and best practices. It is also recommended that employees hold one another accountable through the philosophy of “disciplined teamwork.”
- ❑ We all have heard, and some of us have been eye-witnesses, of tragedies when co-workers took shortcuts performing various tasks. A greater tragedy is when one see or knows of a fellow coworking taking shorts and turns a blind eye.



PEER ACCOUNTABILITY



- ❑ It is difficult to predict how an employee will react when “called out” by a team member concerning unsafe work practices.
- ❑ With that being said, every post collections employee, every man and woman who works in or around a landfill or transfer station, must understand that a failure in this environment CAN and HAS resulted in fatal injury.
- ❑ There is little room for sensitivity to someone’s feelings when the possibility of injury or death is the result.

A Challenge: Cultivate this Mindset/Culture

TWO TYPES OF COMMITMENTS TO ENGAGE OURSELVES WITH

- I commit to welcoming criticism from my team members when it comes to my engagement in unsafe behavior. I will be objective and listen to their point of view, understanding that their goal is not to challenge my professionalism, but to keep me safe as a valued colleague.*
- I promise to never turn a blind eye when I observe unsafe behavior from a coworker. I will not use the “it's not my problem” excuse, but will actively challenge that worker’s conduct. I will do this respectfully but sincerely.*

